

STOCKADE DATA SAFE

RELIABLE ONLINE DATA BACKUP STARTING AT \$19.00 PER MONTH



You store your money in a bank and your valuables in a safety deposit box.

Where do you store your data?

Do you back it up on a regular basis?

How much is your data worth?

How long would it take to replace?

What would you do if your computer was stolen or your hard drive crashed?

Now with **Stockade Data Safe**, you can automatically backup your data every night and store it at our Stockade datacenter where, it will remain safe and secure until you need it.

**PUT YOUR DATA IN
OUR SAFE! CALL
708-597-5005**

Stockade Data Safe is a service of



**HERITAGE
BUSINESS SYSTEMS**

13600 S. Kenton Ave. Crestwood, IL 60445
www.hbspc.com

Phone: (708) 597-5005 Fax: (708) 597-5091

Features & Benefits

- We visit your site to determine your backup requirements.
- You can backup any data. Accounting files, word documents, excel spreadsheets, and anything else.
- Extremely secure. Your data is encrypted and only you have the key to unlock it.
- HIPAA Compliant.
- Backup speed is extremely fast. Data is encrypted and compressed using *Fast Bit Technology*. Only new data is sent.
- Backups are automatically monitored to insure reliability.
- Unconditional 30 day money back guarantee.

FREQUENTLY ASKED QUESTIONS

How much does this cost?

Pricing is based on compressed data stored on our server not the expanded data on your computer. Our starting price is \$19.00 per month for up to 250mb. On average you can expect a 50% compression rate. Keep in mind, you only want to backup your data, not the programs.

What do I need to use your service?

You need a broadband Internet connection such as Cable or DSL.

What is my data and where is it?

Your data is word documents, accounting files, databases, spread sheets, pictures, and anything that you enter or that is unique to you. Our technicians will visit your site, find where your data is being stored, and include it in the backup.

How does it work?

We install a small program on your computer. We setup that program and tell it what files need to be backed up and when to back them up. Normally the backup is scheduled to occur during the night. Once the schedule is set, everything is automatic. We can backup any size database / file and any amount of data. Data is compressed, encrypted, and sent to our server where it is stored.

What about Security?

You create an encryption key. This is a word, a phrase, or whatever you want it to be. All data backed up to our server will be encrypted using that key before it leaves your computer. You are the only one that knows the key. Without the key, the data is useless and can not be decrypted. Don't lose the key.

What about HIPAA?

Stockade Data Safe is HIPAA compliant as we support automated offsite data protection with on-demand recovery, while ensuring strict data security, encryption, and confidentiality.

How fast is it?

When the program encounters a file for the first time, it compresses the file and sends it securely to our backup server. Once a file has been compressed and sent to the server, never again will we send that entire file to the server. All future changes to your files will result in only the changes within the files being sent to the server. When the changes are received by the server, they are applied to your backup files creating a complete up-to-date copy of your file system. This is called *Fast Bit Technology*. Only the changes to your data are compressed and sent. This reduces the amount of data sent by anywhere from 90% to 99%.

How reliable is it?

The transmission is monitored and examined automatically. An email is automatically sent letting you know the backup was successful or if there were any errors. Plus, you have access to the daily log of what was backed up and if there were any errors. Most errors occur from a document being left open.

Who is Heritage Business Systems?

Heritage Business Systems, founded in 1982, is based in Crestwood, Illinois. The Stockade datacenter consists of Compaq servers, Cisco routers and T1 data lines. All of the servers are backed up on a continuous basis. All have hot swappable RAID arrays. The datacenter can operate for up to 72 hours without power. HBS is a member of the National Service Network (NSN).

What do I do if my computer crashes?

You have 24/7 access to your data. You can download your data at any time. We can also create a CD for you. Or you can bring in your computer and we can repair / replace it and reload the data for you.